## ISSA Webinar: Cybersecurity in social security - Threats, issues and strategies

28 July 2021 | Virtual

**Wednesday, 28 July 2021, 15:30–17:00 (UTC/GMT+2 or CEST)**

**Languages: Simultaneous interpretation in English, French and Spanish**
*(<u>Simultaneous interpretation</u> available using the Zoom App only)*

As social security administrations become increasingly digital, they also face risks induced by digitalization. Therefore, institutions have to set up cybersecurity strategies to secure their essential systems, service delivery and data, in order to protect their citizens.

The growing risks of cyber threats, such as distributed denial-of-services, data breaches and ransomware, could severely disrupt or destroy social security services. This strongly motivates the development of cybersecurity measures in coordination with other institutions on a national and international level. Cybersecurity not only involves applying strong protection measures by the institutions, but also coordinating with specialised governmental agencies and national Computer Security Incident Response Teams (CIRTs).

It is crucial to better understand not only the threats, but also the concepts of critical infrastructure and critical information infrastructures. To support institutions addressing these challenges, the ISSA is developing reports and a new series of Guidelines on cybersecurity and digital operational resilience, which complements the existing guidelines on data security and privacy.

By presenting a new report, this webinar will discuss approaches and challenges to implement cybersecurity strategies in social security organizations involving the coordination with relevant national authorities.

### Speakers

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| | **Óscar Ávila Molina**, *Independent expert* |
| | **Hervé Barge**, *Chief Executive Officer, Agence eSanté Luxembourg – national eHealth agency for shared information in the health sector, Luxembourg* |
| | **Mauricio Papaleo**, *Head of Information Security, e-Government and Information and Knowledge Society Agency, Uruguay* |

This webinar will examine the following questions:

- *How are social security institutions addressing the cybersecurity issues?*
- *What are the main challenges that social security institutions face in the cybersecurity area?*
- *Which international cybersecurity experiences and good practices could be applied by social security institutions?*
- *How can social security institutions coordinate the implementation of effective cybersecurity measures with other organizations on a national and international level?*

### Agenda

- Welcome by the ISSA
- Technical introduction by the ISSA
- Presentation of the report *Cybersecurity in social security*
- Case experience of Agence eSanté Luxembourg
- Case experience of e-Government and Information and Knowledge Society, Uruguay
- Q&A – Discussion
- Conclusions

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| | *Moderated by Raúl Ruggia-Frick, Director, Social Security Development Branch, ISSA* |

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https://ww1.issa.int/events/webinar-2021-07-28

## Practical information

The webinar is open to delegates of ISSA member organizations and invited institutions without registration fee.